Update October 2026

ALL courses have an accessibility checked PDF lesson, containing all of the course information.

We have made reasonable adjustments, to ensure that our website is as accessible as possible, within our remit.

Update July 2026

All of the ‘downloadable PDF lessons’ on the training academy website courses are currently being updated, to contain ALL course content information, and being run through an accessibility checker.

Accessibility statement for gphatraining.co.uk

This accessibility statement applies to all of GP Healthcare Alliances Websites (gphealthcarealliance.co.uk, gphatraining.co.uk and gphaclinic.co.uk).

This website is run by Mary Tracy Design. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- if you right click on the screen, press the ‘more tools’ arrow, you should be able to locate the ‘Read aloud’ option

We’ve also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- some PDF and word documents are not fully accessible.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email gpha-training@gphealthcarealliance.co.uk

We'll consider your request and get back to you in 10-15 days.

Reporting accessibility problems with this website

Although we aim to achieve 100% accessibility some pages and functions of the site may not be 100% accessible. If you find a section you cannot access, or think we are not meeting accessibility requirements, please email gpha-training@gphealthcarealliance.co.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

[Note: if your organisation is based in Northern Ireland, refer users who want to complain to the Equalities Commission for Northern Ireland (ECNI) instead of the EASS and EHRC.]

Technical information about this website's accessibility

GP Healthcare Alliance is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The selection of pages that were audited are compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Of the pages that were audited, there are no issues of non-compliance.

Content that's not within the scope of the accessibility regulations

PDFs and other documents.

Some of our older PDFs and word documents may not meet accessibility standards – for example, they may not be structured so they are accessible to a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video
We plan to add captions to all video content on our website.

Preparation of this accessibility statement

This statement was prepared on 23rd May 2023. It was last reviewed on 22nd October 2026.

This website was last tested on 22nd May 2023. The test was carried out by Allen Consultancy.

We used this approach to deciding on a sample of pages to test:

- key landing pages
- key user journeys

Page published 23rd May 2023

Last updated 22nd October 2026.